

# Onondaga County Sheriff's Office News

## Eugene J. Conway

Sheriff

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**For Release:** Immediate 03-16-20  
**Contact:** Sergeant Jon Seeber (315) 435-3033 DR#

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## ONONDAGA COUNTY SHERIFF'S OFFICE SUSPENDS NON-ESSENTIAL SERVICES

**Onondaga County, New York-** The Onondaga County Sheriff's Office is taking precautionary measures to protect the public and its staff as the COVID-19 outbreak continues to evolve and spread globally.

In light of concerns for the health, safety and welfare of the community, to include our staff and inmate population, the Onondaga County Sheriff's Office is cancelling all inmate visitations and non-essential services.

Effective immediately, the Onondaga County Justice Center and the Jamesville Correction Facility has cancelled all inmate visitation. The Sheriff's Office understands visitation is an essential part of corrections and important to families. In an effort to encourage these relationships, the Sheriff's Office will provide inmates with visitation through established phone and video visitation systems. Two free 15-minute phone calls, two free 15-minute video phone calls, and two free postage envelopes (weekly) will be provided to the inmates. Attorney visits will continue as usual and will take place behind protective windows. Attorneys visiting the Jamesville Facility are asked to call to schedule inmate visits. Package drop-offs will no longer be allowed at either facilities.

If adding funds to commissary at the **Justice Center**, payments may be made in the following manner:

Electronic transfer: <https://www.smartdeposit.com/>  
Lobby Kiosk & 555 South State Street  
Bail Cashiers Window: Syracuse, NY 13202

If adding funds to commissary at the **Jamesville Facility**, payments may be made in the following manner:

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407 South State Street Syracuse, NY 13202

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Electronic transfer: <https://www.trinityservicesgroup.com/secure-commissary/smart-deposit>  
Phone: (866) 394-0490  
Lobby Kiosk or Money Order Name of Inmate + ICN (Inmate Control Number)  
sent by email to: Onondaga County Sheriff's Office  
Correction Department  
6660 East Seneca Turnpike  
Jamesville, NY 13078

Additionally, the Sheriff's Office has suspended the issuance of police/accident investigation reports, Sheriff's ID cards, fingerprinting services and pistol license services to include amendments until further notice. Police/accident reports can be accessed online by visiting the Sheriff's Office website at **sheriff.ongov.net**.

The Sheriff's Office Civil Department will also engage in a limited operation capacity until further notice.

- In accordance with direction given by the New York State court system, all eviction proceedings have been postponed.
- Effective immediately, no civil process, or payments will be received at Sheriff's Headquarters. Only emergency orders will be accepted and served.

The Sheriff's Office will continue to accept payments and processes though the U.S. mail. However, service of non-emergent cases will not be attempted until such time as normal operations resume.

If paying on an Income Execution, payments may be made via money order to:

**Onondaga County Sheriff's Office Civil Department**  
**PO Box 5252**  
**Binghamton, NY 13902-5252**

If mailing civil process, please send along with a certified bank check or money order to:

**Onondaga County Sheriff's Office Civil Department**  
**407 South State Street**  
**Syracuse, NY 13202**

Please make any/all checks and money orders payable to: **Onondaga County Sheriff's Office**  
Fees and other information may be found at **sheriff.ongov.net**.

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